

Wasps

Post treatment advice sheet



Please read & keep for future reference

As you are aware we have treated your property for wasps today. Please take the time to read the customer information below as **following this advice will greatly assist a speedy and successful treatment.** Should you require any further information please contact us on the telephone number provided.

If you suspect accidental poisoning, immediately contact the Accident and Emergency Department of your local hospital, or your local GP. The products that have been used will be indicated on the separate (yellow) job sheet also given to you by the operative.

- Following the treatment we have carried out to kill off the wasps nest, expect to see continued activity for several days. As the wasps enter the treated nest they will become contaminated with the insecticide we have applied and die. It depends on how large the nest is, as to how long it may take to die off.
- Should you continue to see wasp activity, from exactly the same point (or very close by), after 10 days the nest may need further treatment and you can contact us to arrange a retreat.
- If our technician arrives at your property and finds that the activity is coming from a different nest than the one originally treated. They will advise you accordingly and you will need to book a new appointment.

The fee paid (£60 full rate, £30 for discretions or the commercial rate) is for 1 treatment and retreats if necessary.

The retreat can be requested after 10 days, but must be taken up within 6 weeks of the original treatment. After this period any problem will be deemed to be a re-infestation and therefore chargeable.

We require 1 working days notice to cancel or change any appointment or you may lose that appointment and/or forfeit the fee.

It will be up to you, the client, to make your own arrangements for any retreat or for any further treatments. To do this you can contact Call point on 020 8314 7171.

LEWISHAM COUNCIL PEST CONTROL RESERVES THE RIGHT TO WITHDRAW FROM TREATMENTS IF ANY ADVICE GIVEN IS NOT FOLLOWED UP.

For further advice contact Call point on 020 83147171 or visit our website www.lewisham.gov.uk