

Beetles

Post treatment advice sheet

Please read & keep for future reference

As you are aware we have treated your property for beetles today. Please take the time to read the customer information below as <u>following this advice will</u> <u>greatly assist a speedy and</u> <u>successful treatment.</u> Should you require any further information please contact us on the telephone number provided.

If you suspect accidental poisoning, immediately contact the Accident and Emergency Department of your local hospital, or your local GP. The products that have been used will be indicated on the separate (yellow) job sheet also given to you by the operative.

DO NOT:

- Leave foodstuffs and/or dirty dishes out, particularly overnight.
- Leave household rubbish in containers that could be accessed, preferably remove it from the property regularly.
- Leave any food spillages, clean them up immediately.
- Leave foodstuffs on the cooker top.
- Leave pet food down; remove it after your pet has eaten.
- Vacuum or clean the treated area for at least 14 days.

DO:

• Keep all foodstuffs in airtight containers.

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- keep your kitchen clean, especially behind cookers, fridges etc.
- As many of these beetles are associated with contaminated foodstuffs, nesting birds etc. Please ensure you follow any advice given regarding checking/disposing of foodstuffs. Check for birds nesting in lofts balconies, air vents etc. and remove any nests or debris.

The fee is for 1 treatment and 1 free retreat if necessary.

The retreat can be requested after 14 days, but must be taken up within 6 weeks of the original treatment. After this period any problem will be deemed to be a re-infestation and therefore chargeable.

We require 1 working days notice to cancel or change any appointment or you may lose that appointment and/or forfeit the fee.

It will be up to you, the client, to make your own arrangements for any further treatments. To do this you can contact Call point on 020 8314 7171.

LEWISHAM COUNCIL PEST CONTROL RESERVES THE RIGHT TO WITHDRAW FROM TREATMENTS IF ANY ADVICE GIVEN IS NOT FOLLOWED UP.

For further advice contact Call point on 020 83147171 or visit our website www.lewisham.gov.uk