

# **Lewisham Council**

# Housing Estates Resident Parking Permit Terms and Conditions

Residents living within one of the borough's Housing Estates can buy a resident parking permit which can be purchased or renewed online.

#### Apply for or renew your permit

Permits are available for the duration of 1 year.

Permits are now paperless (e-permits), which means you do not have to display a paper permit in your vehicle.

It is quicker and easier to get your car covered with e-permits:

- Start your permit today with no need to display anything in your vehicle
- Civil Enforcement Officers can check your permit is valid using your vehicle registration number

#### Before you start you will need:

- 1. an email address and telephone number
- 2. your vehicle registration number
- 3. a debit or credit card
- 4. you may also be asked to provide a proof of residency and / or vehicle ownership if we can't confirm your residency and vehicle information automatically. We will accept scanned copies or photos of supporting documents.

#### Apply for or renew your permit

The Housing Estate Resident and Visitor Permits price list can be viewed at the bottom of the page.

# e-permit FAQs

e-permits FAQs

# What happens after you apply?

If you are entitled to a permit and submit everything we need to approve your application, your e-permit will start on the date that you have selected in your application. If your application is not successful, we will contact you to explain why or what you need to do to help us process it.

#### **Terms and conditions**

Your entitlement to a permit:

• any vehicles parked in a Housing Estate CPZ without being covered on a permit will be liable

to a PCN

 your permanent address must be within the boundary of a Lewisham Housing Estate

Controlled Parking Zone (CPZ)

- you must be the registered keeper of the vehicle
- you must be over 17 years old to purchase a resident parking permit
- your vehicle can be a passenger or a goods vehicle. The overall height must not exceed 2.27m (7'5"), the length must not exceed 5.25m (17'3") and the unloading weight must not exceed 3,500kg (996lb)
- your vehicle must be registered with the DVLA at the address stated in this application, or you must be the authorised keeper of a company vehicle, or the owner of a foreign registered vehicle.
- online first-time applicants will be allowed to purchase a permit without providing all the documents required at the point of application. However, failure to supply proof documents within one month of the application will result in the permit being cancelled.
- it is your responsibility to renew your permit. If your vehicle is not covered by a valid permit, you will be at risk of receiving a penalty charge notice (PCN)
- you can renew your permit up to 2 weeks before its expiry date

#### You will not be issued a resident parking permit if:

- your property is subject to a car free restriction set out in a planning legal agreement
- you cannot be verified as the person residing at the property within your application
- you can't provide documents on the prescribed list, or you submit fraudulent documents
- you knowingly make a false statement in order to obtain a parking permit
- payment is refused by your bank or credit card issuer
- your vehicle is not registered with the DVLA at the address stated in the application
- you have been found to have used permits fraudulently
- you have any remaining charges for previous permits

## How and where to use your permit:

- if you have an e-permit you will not need to display anything in your vehicle as Civil Enforcement Officers can check that a permit is valid using your vehicle registration
- the permit is only valid for the vehicle registration number specified on the 'face of the permit' and stipulated within the valid permit account and associated documentation
- the permit is only valid for the Housing Estate Controlled Parking Zone (CPZ) of issue
- vehicles must be parked correctly within the markings of the bay or space
- it is the driver's responsibility to check zone entry and operating times. These can be found on zone entry plates, located on sign plates adjacent to the bays or on <a href="https://lewisham.gov.uk">https://lewisham.gov.uk</a>

- Housing estate resident permits can be used in on-street resident bays, shared use bays or permit holder bays within the zone of issue as specified on the permit
- Housing estate resident permits do not guarantee a parking space on the residential road address in the application
- e-permits should be validated online via your permit account for the entire time your vehicle is parked in a Housing Estate CPZ parking bay. You do not need to display a physical permit in your vehicle if you have an e-permit
- any paper issued permits must be clearly displayed in the front passenger side of your windscreen, with its details clearly visible from outside of the vehicle
- it is your responsibility to display any valid paper permits. You must display your actual permit, copies are not acceptable

#### Where not to park with this permit:

- Housing Estate Resident Permits are non-transferable and can't be used in any other vehicle
- Housing Estate Resident Permits are not valid in business permit bays, disabled parking bays, pay and display only bays, motorcycle bays, doctor's bays, car club bays, single or double yellow lines or car parks
- Housing Estate Resident Permits are not valid in on-street CPZ resident bays outside of the related housing estate
- Housing Estate Resident Permits are not valid in suspended bays. This will result in a Penalty

## **Charge Notice being issued**

• Please check the signs carefully for the times when the suspension is in operation

## **Supporting documents**

You may need to submit one form of evidence from the list below, to complete your application.

Scanned copies and clear photographs will be accepted.

#### **Proof of address**

- council tax statement
- utility bill dated in last three months (water, gas or electricity)
- a signed tenancy agreement dated 4 weeks prior to submission of application.
- solicitor's letter confirming completion (new residents only)

#### Vehicle proof

- second page of V5C (logbook) displaying the name and address of the applicant V5C/2 (new keepers supplement) or a bill of purchase for recently purchased vehicles
- hire / lease agreement: hire / lease documentation must show your name and address
- company letterhead confirming the employment and authorisation to drive and park at the requested address
- LPG conversion certificate if you have converted your vehicle to run on LPG (Liquid

Petroleum Gas) and your vehicle registration document (V5C) has not been updated

#### Lost / damaged /stolen permits

• if your paper permit is lost, damaged or stolen then you will be able to replace it, free of charge, via your online account

#### Permit refund costs

There are no refunds available

#### Change of vehicle or address

- if you have an existing permit, it will not be valid to use on your new vehicle
- you can apply for a change of vehicle registration or address free of charge via your online account
- if you change your address within the same parking zone and your permit is valid, there is no charge

Temporary permits for courtesy cars

• you can temporarily exchange your permit to a courtesy car or short term lease vehicle, free of charge, via your online account

#### **Preventing fraud**

- the Council considers fraud and attempted fraud to be an extremely serious matter and will not hesitate to take preventative, remedial, or punitive actions against any person or organisation suspected of fraud or attempted fraud
- if we cancel your permit because of fraud or misuse then you will not be eligible for a refund
- permits remain the property of Lewisham Council and we reserve the right to withdraw any permit without giving prior notice or reason, and your vehicle may be issued with a Penalty Charge Notice or removed
- it is an offence under the Vehicle (Excise) Act 1962 (Section 7) to park or keep a mechanically propelled vehicle on a public road if the vehicle is unlicensed

#### +Disclaimer

If you wish to withdraw consent towards the use of your data, you must email the following address: <a href="mailto:lewishamparkingpermits@nslservices.co.uk">lewishamparkingpermits@nslservices.co.uk</a>. Please note this may result in your account being removed and any existing permits may be cancelled. If you do not have an exemption and you drive through the restricted area, you may be liable to a PCN.

By applying for a Housing Estate Permit, you are agreeing to the Terms and Conditions set out above.

Page updated on: 02/08/2023

Parking permits for Housing Estates Housing Estate Permits NSL Services Ltd Eros House 1a Brownhill Road Catford London SE6 2EG

Telephone: 020 8787 5397

Email: <a href="mailto:lewishamparkingpermits@nslservices.co.uk">lewishamparkingpermits@nslservices.co.uk</a>

# Housing Estate Parking Permits Price List – Excluding Brockley Estates

NAME OF ESTATE	CPZ NAME	NORTH / SOUTH OF THE BOROUGH	RESIDENTS PERMIT PRICE PER YEAR	VISITORS PERMIT PRICE PER YEAR	VISITORS PERMIT PRICE FOR 24 HOURS	INSIDE ULEZ YES/NO
Adolphus Estate	Adolphus Estate	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Allison Close	Allison Close	South	£12	£6	TBC	Yes
Benden House	Benden House	South	£12	£6	N/A	Yes
Blessington Road	Blessington Road			No parking zone	No parking zone	Yes
Burnett & Lacey Houses	Burnett & Lacey Houses	South	£12	£6	£3 for 12 slots (25p per visit)	Yes
Cedar/Cypress Houses- <b>Kender</b>	Cedar/Cypress Houses- <b>Kender</b>	North	£10	£5	N/A	Yes
Clarendon Rise- <b>Gilmore</b>	Clarendon Rise- Gilmore	South	£12	£6	N/A	Yes
Crossfields Estate	Crossfields Estate	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Dacre Park Estate	Dacre Park Estate	South	£12	£6	N/A	Yes
Eddystone Tower	Eddystone Tower	North	£10	No visitors permits	No visitors permits	Yes
Eliot Park	Eliot Park	South	£12	£6	N/A	Yes
Evelyn Area 2	Evelyn Area 3	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Evelyn Area 3	Evelyn Area 4	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Fairfields	Fairfields	South	£12	£6	£3 for 12 slots (25p per visit)	Yes
Gilmore Estate	Gilmore Estate	South	£12	£6	N/A	Yes
Hatfield Close - <b>Kender</b>	Hatfield Close - <b>Kender</b>	North	£10	£5	£3 for 12 slots (25p per visit)	Yes
Kender	Kender	South	£12	£6	£3 for 12 slots (25p per visit)	Yes
Lee Park	Lee Park	South	£12	£6	N/A	Yes
Lovelinch Close- <b>Winslade</b>	Lovelinch Close- Winslade	South	£12	£6	N/A	Yes
Lynch Close	Lynch Close	South	£12	£6	N/A	Yes
Mercator Estate	Mercator Estate	South	£12	£6	N/A	Yes
Merryfields Way	Merryfields Way	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes

New Butt Lane Estate	New Butt Lane Estate	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Paynell Court	Paynell Court	South	£12	£6	N/A	Yes
Rawlinson House	Rawlinson House	North	£10	£5	N/A	Yes
Rowan/Murtle Houses- <b>Kender</b>	Rowan/Murtle Houses- <b>Kender</b>	South	£12	£6	N/A	Yes
Ryculff Square	Ryculff Square	South	£12	£6	N/A	Yes
Saxton Close- Mercator	Saxton Close- Mercator	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Sayes Court Estate	Sayes Court Estate	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Tanners Hill Estate	Tanners Hill Estate	North	£10	No visitors permits	No visitors permits	Yes
The Aviary	The Aviary	South	£12	£6	£3 for 12 slots (25p per visit)	No
The Colonnade	The Colonnade	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Vaughan Williams Close	Vaughan Williams Close	North	£10	N/A	£3 for 12 slots (25p per visit)	Yes
Winslade Estate	Winslade Estate			N/A	£3 for 12 slots (25p per visit)	Yes
Wright Close and Trinity Close- <b>Gilmore</b>	Wright Close and Trinity Close- <b>Gilmore</b>			£6	N/A	Yes

#### Housing Estate Parking Permit Price List – Brockley Estates

NAME OF ESTATE	RESIDENTS PERMIT PRICE PER YEAR	VISITORS PERMIT PRICE PER YEAR	INSIDE ULEZ YES/NO
Dressington Avenue/Rushey Mead	£12	£6	Yes
Viney Road	£30	£5 for 10 slots	Yes
Wadcroft	£30	£5 for 10 slots	Yes